



Communication in Nursing, 6e (Communication in Nursing (Balzer-Riley))

Julia Balzer Riley RN MN AHN-BC REACE

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Combining a spiritual, empathetic approach to patients with practical clinical scenarios and techniques, this user-friendly resource is your key to understanding and applying the basic concepts of therapeutic communication. It provides comprehensive, step-by-step guidelines for establishing patient relationships, accompanied by unique artistic features that go beyond the clinical setting and help you connect more effectively with patients and ensure better clinical outcomes.

- Wit & Wisdom boxes provide a humorous, personal approach to communication theory and application.
- Discussion of the Myers-Briggs Type Indicator helps you recognize different styles of communication and enhance your own.
- Moments of Connection boxes highlight the outcomes and benefits of successful communication.
- Poetry excerpts in every chapter provide inspiration and insight.
- Focus on therapeutic spirituality presents a holistic approach that helps enrich your patient relationships.
- Guidelines on communicating with populations with special needs prepare you to engage the widest variety of patients.
- Revised chapter exercises reinforce concepts and help you practice your communication skills.
- New Communicating at the End of Life chapter provides strategies for effective communication and creative expression with patients near the end of life.
- Revised Understanding Each Other: Communication and Culture chapter helps you better understand diverse patient backgrounds and foster more productive relationships.

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